

## 62A District Court Receives High Marks in Satisfaction

62A District Court in Wyoming received high marks in the annual satisfaction survey administered by the Michigan Supreme Court and the State Court Administrative Office.

The survey was administered in courts statewide. It asked court users questions about their level of satisfaction with court services to enable courts to identify strengths, provide positive feedback to employees and target areas for improvement.

Across the board, court users were pleased with the accessible, timely and fair service they received from 62A District Court staff. Of the respondents, 67 percent said they received a favorable

outcome in their case. The survey, which was completed by a range of court users, including parties to cases, attorneys and jurors, reported:

- 96 percent of court users said they were treated with courtesy and respect by court staff.
- 90 percent of court users said the judge or magistrate treated everyone with courtesy and respect.
- 94 percent of courts users were able to get their business done in a reasonable amount of time.

“Public input is vitally important because court users can help us make critical management de-

isions to improve the efficiency of court operations,” District Court Administrator Chris Kittmann said. “Public satisfaction is a critical measure of the success of court operations. Our court employees continuously strive to provide respectful and courteous service to the public.”

The public satisfaction survey is part of a statewide initiative of the Michigan Supreme Court and the State Court Administrative Office to measure and report on court performance. The survey was developed with input from judges and court administrators statewide. Tabulation was completed by the State Court Administrative Office.

MAYOR'S

## Message



On Monday, Jan. 18 at 7 p.m., I will deliver the annual State of the City address in the council chamber at Wyoming City Hall, 1155 28th St. SW.

As in past years, I plan to provide an overview of highlights from the previous year and outline our top priorities for the year ahead.

During the address, I will discuss important initiatives and work being done within our community. I plan to highlight specific City departments including public safety, community services and public works. I am pleased with the direction our staff is leading the City, and look forward to sharing some of the successes we have enjoyed and upcoming challenges we will face.

I will provide an overview of Wyoming's current financial situation and discuss key factors that will impact the City's budget in the months and years ahead. I also plan to share updates and information on community and economic development in Wyoming.

As always, I encourage you to be involved and be informed. I hope to see you on Jan. 18.

Mayor Jack A. Poll

## City of Wyoming Spring and Summer Hiring

Do you know someone looking for seasonal employment during the upcoming spring and summer seasons?

The City of Wyoming is looking for dependable, hard-working seasonal employees in the public works, utilities and parks and recreation departments.

Open positions will be posted on the City's website and applications will be accepted online. The City encourages you to apply, and share this information with friends and family members who may wish to work for the City.

Contact the human resources department at 530-7241 for additional information.

## News Briefs

### PARKS AND RECREATION

PLANNING A PARTY or other family event? Park reservations are being accepted for the summer season. Call 530-3164 or stop by Wyoming City Hall Monday through Thursday, from 7 a.m. to 5 p.m. to reserve. For more information on facility amenities and costs, visit [wyomingmi.gov](http://wyomingmi.gov).

### SENIOR CENTER

A GAME DAY will be held at the Wyoming Senior Center on Monday, Jan. 11 from 1-3 p.m. The Senior Center will have games on hand and participants are also invited to bring games and snacks.

THE SENIOR MEALS LUNCH PROGRAM is available at the Wyoming Senior Center on Tuesdays and Thursdays at 11:30 a.m. for adults age 40 and above. The suggested donation for individuals ages 40-60 is \$4.50, while the suggested donation for ages 60 and above is \$2.75.

### PUBLIC SAFETY

CAR SEAT INSPECTIONS will be available Thursday, Jan. 14 and Thursday, Feb. 11 at Wyoming Fire Station #1, 1500 Burton St. SW from 5 to 8 p.m. Register by calling Safe Kids of Greater Grand Rapids at 391-7233, ext. 2.

### WYOMING HISTORICAL COMMISSION

ARE YOU A HISTORY BUFF? Interested in learning more about Wyoming's history? Check out the Wyoming Historical Commission's Facebook page at [facebook.com/wyoming.historyroom](http://facebook.com/wyoming.historyroom).

### LIBRARY

ON NEW YEAR'S DAY, Friday, Jan. 1, the library is scheduled to be closed.

ADULT BOOK CLUB is a friendly, informal discussion on the third Tuesday of each month at 6:30 p.m. in the Conference Room. January's selection is "The Nightengale," by Kristin Hannah, followed by "A Dog's Purpose," by H. Bruce Cameron in February.

CHESS ANYONE? Chess players of all ages and skill levels are invited to drop in to play on Mondays in January from 4-5 p.m. An adult will be on hand to help participants with their games and to provide matches with worthy opponents.

HEALTH INSURANCE ENROLLMENT ASSISTANCE will be available for adults on Thursday, Jan. 21 from 2-5 p.m. Cherry Street Health Services enrollment staff and other community organizations will provide information about the Healthy Michigan Plan. A question and answer session and on-site enrollment assistance will be available. Call (866) 299-1339 or visit [cherryhealth.org](http://cherryhealth.org) for more information.

MINECRAFT CLUB for children ages 6-12 will be held on Friday, Jan. 15 from 4-5 p.m. Registration is required. To register, visit the library website at [kdl.org](http://kdl.org). Nine library computers are available for reservation. Participants may bring their own laptop computer with Wi-Fi capabilities.

For more details on these and other library programs, stop in to pick up a program guide, check out [kdl.org](http://kdl.org) or call 784-2007.

## Telephone Numbers

Mayor's Office .....	530-7227
City Manager.....	530-3173
City Clerk .....	530-7296
Police Department.....	530-7300
Fire Department .....	530-7250
Public Works .....	530-7260
Utilities .....	261-3550
Planning & Community Development.....	530-7258
Parks & Recreation.....	530-3164
Building Inspections.....	530-7285
Assessor .....	530-7231
District Court.....	257-9814
Treasurer .....	530-7280
Utility Billing.....	530-7389
Wyoming Senior Center.....	530-3190
Wyoming Public Library.....	784-2007

## Meetings

**City Council Meeting** | on the first and third Mondays of the month at 7 p.m. at City Hall in Council Chambers.

**City Council Work Sessions** | on the second Monday of the month at 7 p.m. at City Hall in Council Chambers.

**Planning Commissions Meetings** | on the third Tuesday of the month at 7 p.m. at City Hall in Council Chambers.

**Zoning Board Of Appeals** | on the first and third Monday afternoons of the month at 1:30 p.m. at City Hall in Council Chambers.

**Parks & Recreation Commission** | on the second Wednesday of every month at 7 p.m. at City Hall in the West Conference Room

## Wyoming City Council

Jack Poll, Mayor  
Sam Bolt, Mayor Pro tem,  
Council Member-at-Large  
Dan Burrill, Council Member-at-Large  
Kent Vanderwood, Council Member-at-Large  
Bill VerHulst, 1st Ward Council Member  
Richard K. Pastoor, 2nd Ward Council Member  
Joanne Voorhees, 3rd Ward Council Member

## Reach Us Online

[www.wyomingmi.gov](http://www.wyomingmi.gov)  
[www.twitter.com/WyomingCityHall](http://www.twitter.com/WyomingCityHall)  
[www.facebook.com/cityofwyoming](http://www.facebook.com/cityofwyoming)  
[www.linkedin.com/company/city-of-wyoming-mi](http://www.linkedin.com/company/city-of-wyoming-mi)